Your Taskforce Service: What To Expect & How to Prepare

Firstly, thank you for your patience.

We understand that safety checks can be inconvenient and may feel intrusive. Our team will work efficiently and respectfully to complete them as quickly as possible, allowing you to carry on with your day.

Why are we here?

- Taskforce has been engaged by your Residential Rental Provider to carry out rental property safety checks to help keep your home safe.

How many techicians will come to my home?

- Our safety checks are completed by a team of 1 or 2 technicians. This allows us to carry out all required checks in a single visit, so we don't bother you with multiple appointments.

Preparing for your safety check

There are a few steps you can take prior to your appointment to ensure we can be in and out of your property as quickly as possible.

Pets

→ If you have pets, please let our technician know. It's safest if they're kept secure or supervised during the visit.

Furniture

→ No need to move heavy furniture. Just try to keep areas around power points, gas appliances, meters, and switchboards clear so we can do our checks easily.

Locked Areas

→ Please unlock any rooms, sheds, or garages so we can access everything we need for a thorough check.

Heaters

→ If you have heaters, please turn them off before we arrive. This helps our technicians inspect them safely.

What happens during a safety check?

Smoke Alarm
(approx up to 30mins)

→ Alarms will be tested (they can be noisy — sorry!)
→ Alarms are cleaned and checked for correct placement
→ Batteries replaced and new alarms installed if needed

Electrical
(approx 30-90mins)

→ **Power may be turned off briefly (usually 5–20 mins** - we try and keep this as short as we can)
→ Appliances (including air conditioners) will be switched on to check they're working safely
→ Access needed to all rooms, power points, garages and bungalows
→ Switchboard and safety switches checked

Gas
(approx 30-90mins)

→ Gas appliances turned on and tested
→ Gas leak testing completed
→ Carbon monoxide testing on applicable appliances

Please note:

- This service is completely separate from your routine rental property inspections conducted by your real estate agent.

TASKFORCE AUSTRALIA